

UC Suite Web Client Interface

Enhanced for SV9100

The screenshot displays the NEC UC Suite Web Client Interface. At the top, there's a navigation bar with 'NEC UC Suite', 'Home', 'Contacts', 'Call history', and 'Chats'. Below this is a 'Telephony' section with a dropdown menu, '4 Agent', and '2938'. The main area shows a grid of agent status cards, each with a profile picture, name, and status (e.g., 'In office', 'Unknown'). A large teal callout box is overlaid in the center, listing features:

- ✓ Outlook Calendar Integration
- ✓ Paging
- ✓ Telephony Features (Headset/Handset, Night Mode, Directed Call Pickup, Paging, Voice Mail Quick Access)
- ✓ Smart Presence (monitors keyboard/mouse activity)
 - ✓ Update User's State when Browser is Closed or Communication is Lost
- ✓ Shortcuts for Frequently Used Presence Profiles
 - ✓ Support for Windows 32 and 64 Bit

Enhanced Web Client - Single BLF View

SV9100 UC Suite Updated Features

Feature Name/Description	New / Enhanced	Standard	Advanced	Premium	Ala carte
Standard telephony features Web Client	Enhanced	✓	✓	✓	
Single BLF view	Enhanced	✓	✓	✓	
Presence and Presence Profiles	Enhanced	✓	✓	✓	
Standard Outlook Addin		✓	✓	✓	
Headset mode	New Web Client	✓	✓	✓	
Chat/Messaging		✓	✓	✓	
Call history		✓	✓	✓	
Contacts database		✓	✓	✓	
Multi column view in BLF	Enhanced	✓	✓	✓	
Enhanced Outlook Addin	Enhanced	✓	✓	✓	
UC Inactivity timer	New	✓	✓	✓	
Multi tab/buddy list BLF	New		✓	✓	
Park Monitor	New Web Client		✓	✓	
Video Call (WebRTC)	New		✓	✓	
UC Mobile Client	New		✓	✓	
Directory Edit	New			✓	
Night Mode	New Web Client			✓	
Phone Messaging				✓	
BLF pop based on DNIS				✓	
Contact Center Integration	New			✓	✓
CRM license				✓	✓